



## Service Science Section

### **INFORMS Service Science Best Cluster Paper Award Competition**

**(Deadline for Submission: August 20, 2017)**

#### **Purpose**

The INFORMS Service Science Section announces 2017 Service Science Best Cluster Paper Award to recognize excellence among its members and bring prestige to the Service Science Section as well as to the recipients honored.

The INFORMS Service Science Section promotes and disseminates research and applications among professionals interested in theory, methodologies, and applications in Service Science. The Section provides a forum to exchange new ideas in Service Science.

From among nominated or self-nominated research papers, a panel of Service Science Section leaders and experts will choose a pool of finalists for the Service Science Cluster Best Paper Award. These finalists will be invited to present their research findings in front of a panel of judges at the Annual INFORMS Conference 2017 in Houston, TX. Note that finalists must present their research in this session to qualify for an award. The judging panel will then decide the order of winners, which will be announced during the business meeting of the Service Science Section.

#### **Awards**

- The winner will receive **\$500**. If a multiple-author paper wins, the award check will be divided equally among the authors.
- An honorable mention list will also be selected by the judging panel.
- All finalists will receive a plaque or award certificate.

#### **Eligibility Requirements and Author Guidelines**

- The first author of the paper must be a member of the Service Science Section at the time of submission.
- Submitted papers should not be under review by other journals except Service Science.
- Paper topic must fit Service Science subject areas.
- A paper can only be submitted to one category award sponsored by the Service Science Section.
- Submitted papers **MUST** represent original work.
- Submitted Paper Format: The paper should be no more than 30 pages, double-spaced

(15 pages if single spaced), in 11- or 12-point Times Roman font. Paper format should follow typical INFORMS journal layout conventions. Appendices are excluded from the page limit.

- The submitted paper file (PDF) should be sent by email to the Service Science Award Committee Chair Dr. Robin Qiu ([robinqiu@psu.edu](mailto:robinqiu@psu.edu)) by the due date. Papers received after the due date will not be reviewed for competition.
- Members of the awards committee are ineligible to participate in the competition.

**Awards Committee:**

The Awards Committee consists of Dr. Robin Qiu (Chair of Service Science Section), Paul Messinger (Chair of Service Science Section), and Tor Andreassen (Past Chair of Service Science Section).

**Where to submit:**

Robin Qiu (Award Committee Chair) Professor  
Pennsylvania State University  
Email: [robinqiu@psu.edu](mailto:robinqiu@psu.edu)

**Deadline:**

Deadline for paper submission is **August 20, 2017**.